

## The HOA Team serving the Steiner Ranch Community



Joseph A Ristuccia, PCAM, CMCA, MBA is the Association Community General Manager. Ristuccia's industry experience covers large-scale HOA's, commercial properties; and both developer and residential controlled communities. He has earned the designation of Certified Manager of Community Associations (CMCA), Association Management Specialist (AMS), and Professional Community Association Manager (PCAM) through the Community Association Institute. Additional, Ristuccia has an MBA degree through the University of St. Thomas.



Sarah Dunlap is the Operations Manager and Assistant Community Manager. She is responsible for the daily operations related to the maintenance and upkeep of all common areas and amenities which include the daily review of the facilities, responding to issues, ongoing preventative maintenance scheduling and gathering estimates for upgrades and improvements. Additional responsibilities include assisting the Community Manager with preparations for BOD meetings and presenting bids to the BOD for approval. Sarah graduated from the University of Texas Austin with a BA in Marketing and is currently working to finish her professional certification as Association Management Specialist (AMS).



Desirre Ghebremicael is the Lifestyle and Communication manager. She manages all Lifestyle services along with all Community Communications to include printed publications as well as online channels. She is responsible for creating memorable experiences for our homeowners while maintaining effective and regular communications to keep them up to date with the ultimate goals of cultivating a sense of belonging and ongoing pride in ownership within the Community. She holds a Master's of Science in Recreation Management and Leisure Services.



Samantha Dominguez is the Architectural and Community Standards Coordinator. She guides homeowners through the application process for modification requests. She ensures community standards are met and assists homeowners with questions or concerns regarding Community standards. She previously worked at another large-scale community in Austin as the Assistant Community Manager where she coordinated all community events, comprised community communications and assisted the Community Manager with assigned tasks.



Kayla Rutt is the Front Office Coordinator. Her responsibilities include answering general resident questions and concerns, booking amenity reservations, and new resident registration. She ensures all residents and community records are organized and up-to-date at all times.