

SRMA - Association Assessments – Payment Options & Due date

Semi-annual assessments (January through June) are due January 1, 2019 & considered late if received after January 31st, 2019. Statements have been mailed to each homeowner at your mailing address on file. If you do not receive a statement by December 31, please contact the GrandManors Resident Services at 1-855-947-2636.

Residents are encouraged to use one of the following payment methods:

ACH/Auto Debit (Recommended**) – Sign Up Today!**

This is the easiest way to pay! The ACH system automatically debits your account for the correct amount when your assessment is due. Visit Resident Portal on <http://www.steinerranchhoa.org/> to sign up online or call 1-855-947-2636 for assistance. You will need your GrandManors Community ID; Account #; and Check Digit ID.

eCheck/Credit Card

You can make a one-time payment using eCheck (electronically debited from your checking account), Visa, MasterCard, American Express or Discover*. Visit Resident Portal on <http://www.steinerranchhoa.org/> and choose "Make a payment" or call 1-855-947-2636 to pay over the phone. **The bank charges a \$14.95 convenience fee if you pay via a credit card.*

Check

You can write a check payable to your homeowners' association and mail it along to the address listed below. Please write your homeowner account number on the check.

c/o GrandManors
2633 McKinney Ave #130-502
Dallas, TX 75204-2581

Your Bank's Online Bill-Pay

If you pay your assessments through an online bill-pay service, please update the payee information of your HOA to include your new GrandManors Customer ID. The payee address should be set up as shown below:

Payee: Your Association's Name
Address 1: c/o GrandManors
Address 2: 2633 McKinney Ave #130-502
City/State/Zip: Dallas, TX 75204-2581
Account/Reference #

Late payments will cause aggravation and penalties. Any payments received after January 31, 2019 are subject to an initial \$25 late fee per association and for each subsequent month that the assessment remains unpaid. **Assessment must be received by January 31st, not postmarked by January 31st.**

******Please note: resident access to pools, facility rental, and attendance at or registration for social functions and programs may be terminated if association account becomes delinquent. ******